

# KCC Communication Survey

Kilkenny County Council is carrying out a survey to assess how we communicate with members of the public. Your views and opinions are important to us and we would greatly appreciate if you would take 5 minutes to complete this short questionnaire.

## Prize Draw

On completion of the Survey, you have the option to enter your email address or phone number into a draw for a €50 All For One Voucher

### Privacy Policy – What information we will be collecting

We will collect the following information from each respondent of this survey:

- Your Email address or phone number if you wish to be included in the Prize draw.
- The survey data submitted by you for the purposes of this study.

None of the information submitted by you in form provided will be will it be used in any way to identify you.

Any information collected will be used only for analysing general opinions and usage patterns, to guide us in improving our communication strategy.

Ireland has strong data protection laws. You can find more information on the [website of the Data Protection Commissioner](#).

1). Do you live in urban or rural area (an area, town or village of less than 1500 people)

\*

- Rural  Urban

2) Which category below includes your age? \*

- 16 – 29 years  
 30 – 44 years  
 45 – 59 years  
 60 – 74 years  
 75 years +

3) Overall, how well informed do you feel you are about Kilkenny County Council Activities? \*

- Very informed  Somewhat informed  Not informed  Not interested

4). How connected do you feel with Kilkenny County Council? \*

- Strongly connected  
 Connected  
 Neither Connected or disconnected  
 Disconnected  
 Strongly disconnected

**5) Are you aware of any of the following communication channels provided by Kilkenny County Council?****Check All That Apply**

- Local radio announcements
- Kilkenny County Council News & Notices Page in Kilkenny People
- Online Community Newsletter
- Kilkenny Alerts Service (Map Alerter)
- Kilkenny Council Council's Facebook page
- Annual Reports
- Kilkenny County Councils Twitter Feeds (@KilkennNotices / @Kilkenny)
- Kilkenny County Council website (Kilkennycoco.ie)

**6) Where are you most likely to hear about Council activities?\***

- On the local radio
- Kilkenny County Council websites
- Through the local newspapers
- Kilkenny County Council Online Community Newsletter
- Via Kilkenny County Councils Twitter Feeds (@KilkennNotices / @Kilkenny)
- Through Kilkenny Council Council's Facebook page
- At Kilkenny Councils Service Locations (County/Town Hall, Offices or Libraries)
- Kilkenny Alerts Service (Map Alerter)
- Word of mouth – I rely on family and friends
- Via Political Leaflet or Flyer
- Other (please specify)

**7) Have you had direct contact with Kilkenny County Council in the last 12 Months? \***

- Yes
- No

**If yes, How so? \***

- At Service location (County/Town Hall, Offices or Libraries)
- Other face to face contact
- Email
- Through a public representative (Councillor, TD or MEP)
- Via Social Media
- Phone
- Other (please specify)

### 8) What you're interested in receiving information on?

What topics or service areas are you interested in receiving information on? \*

	Interested	Not interested
Arts & Heritage news publications & events	<input type="radio"/>	<input type="radio"/>
Council Reports & Council Meeting Minutes	<input checked="" type="radio"/>	<input type="radio"/>
Housing & accommodation information and news	<input type="radio"/>	<input type="radio"/>
Public & Community Consultations	<input checked="" type="radio"/>	<input type="radio"/>
Parks & playground developments	<input type="radio"/>	<input type="radio"/>
Future planning & developments (County & Local Area Plans)	<input checked="" type="radio"/>	<input type="radio"/>
Individual planning applications	<input type="radio"/>	<input type="radio"/>
Road works & closures	<input checked="" type="radio"/>	<input type="radio"/>
Waste & recycling information	<input type="radio"/>	<input type="radio"/>
Library Services, news & events	<input checked="" type="radio"/>	<input type="radio"/>
Business support, advice & events	<input type="radio"/>	<input type="radio"/>
Kilkenny Public Participation Network (PPN) information	<input checked="" type="radio"/>	<input type="radio"/>
Budgets and financial information	<input type="radio"/>	<input type="radio"/>

Are there any other topics or service areas that you are interested in receiving information on?

**9) Over the last six months have you been aware of, or had to seek information on any of the following?  
(Check all that apply)**

- City, County & Local Area Plan Public Consultations
- Tenancy Services (Rents, Repairs & Estate Management)
- Homelessness & Emergency Accommodation
- Temporary Road Works & Road Closures
- Amenity and Community Grant Schemes
- Water Outages
- Housing Supports Application (HAP/RAS)
- Estate Management Grant Scheme
- Individual Planning Applications
- Abbey Creative Quarter (Brewery Site) Consultation

**If yes, can you recall how did you primarily become aware of this information? \***

- On local radio
- Twitter
- Kilkenny Alerts Service (Map Alerter)
- A newspaper article
- Kilkenny County Council websites
- Word of mouth – from family or friends
- Facebook Post or Promotion
- Via Political Leaflet or Flyer
- Newspaper advertisement / public notice
- At County Council service location (County/Town Hall, Offices or Libraries)
- Public Representative (Councillor, TD or MEP)
- Other (please Specify)

**10. We would really appreciate any suggestions you might have as to how we can improve our communications with you.**

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**Prize**

Enter your email address or phone number to be included in the draw for a €50 All For One Voucher

**Please** give your **Email** or **Phone Number** if you want to enter the Prize Draw